

ATHEXGROUP STATUS

SERVICE REGISTRATION GUIDE

Document Management

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Issued by : Members Support & Network Management Unit

Revision History

| Issue | Date | Description |
|-------|------------|---|
| 0.02 | 25/10/2023 | First version |
| 0.03 | 25/11/2023 | Second version- Updated Teams instructions |
| 0.04 | 06/12/2023 | Third version- RSS & Atom links included |
| 0.05 | 18/03/2025 | Update Teams subscription procedure (Old Teams Webhooks are nearing deprecation) |
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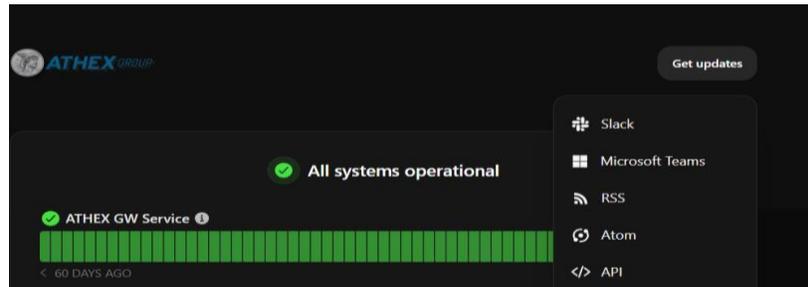
1. Introduction

The new service regarding ATHEXGroup Status offers flexibility to members by allowing them to choose the channel through which they will receive information in cases of technical malfunctions.

Registration to the service could be done through the following communication channels:

- **Slack**
- **Microsoft Teams**
- **RSS**
- **Atom**
- **API**

In the following chapters is provided information for the registration to the preferred communication channel from <https://status.athexgroup.gr/> by choosing the tab “**Get updates**”



2. Get information about ATHEXGroup Status via RSS / Atom Feeds

Insert the relative RSS / Atom URLs to your preferred client. Please note that by this way you will receive all status updates and you can't choose specific components.

- **RSS** → status.athexgroup.gr/history.rss
- **Atom** → status.athexgroup.gr/history.atom

3. Get information about ATHEXGroup status via Teams

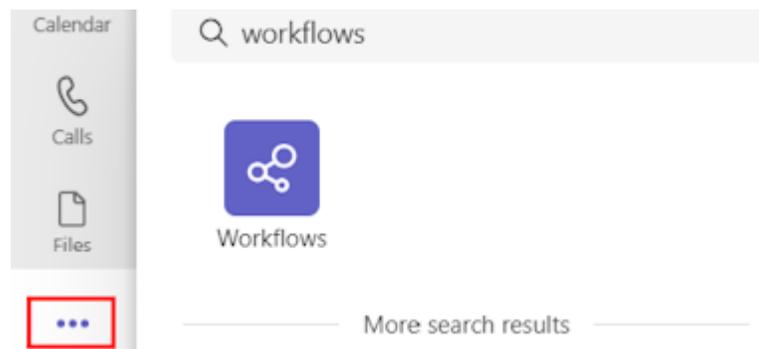
“Please Note that Microsoft 365 Connectors (previously called Office 365 webhooks Connectors) are nearing deprecation, and the creation of new Microsoft 365 Connectors will soon be blocked. To subscribe to our status service via Teams you must follow the procedure below. This affects new and already subscribed clients with Teams only.”

You must first create a new channel at the Teams application and then follow the below instructions:

A. Install the Workflows app in Microsoft Teams

The Workflows app lets you automate your Microsoft Teams activities or and connect Microsoft Teams to other apps and services.

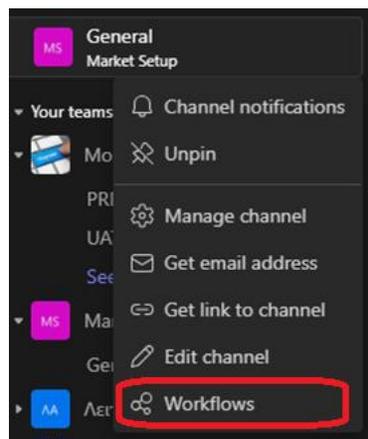
1. Sign in to **Microsoft Teams**.
2. Select **View more apps (...)**, and then search for the **workflows** app.
3. In the search results list, select the **Workflows** app.



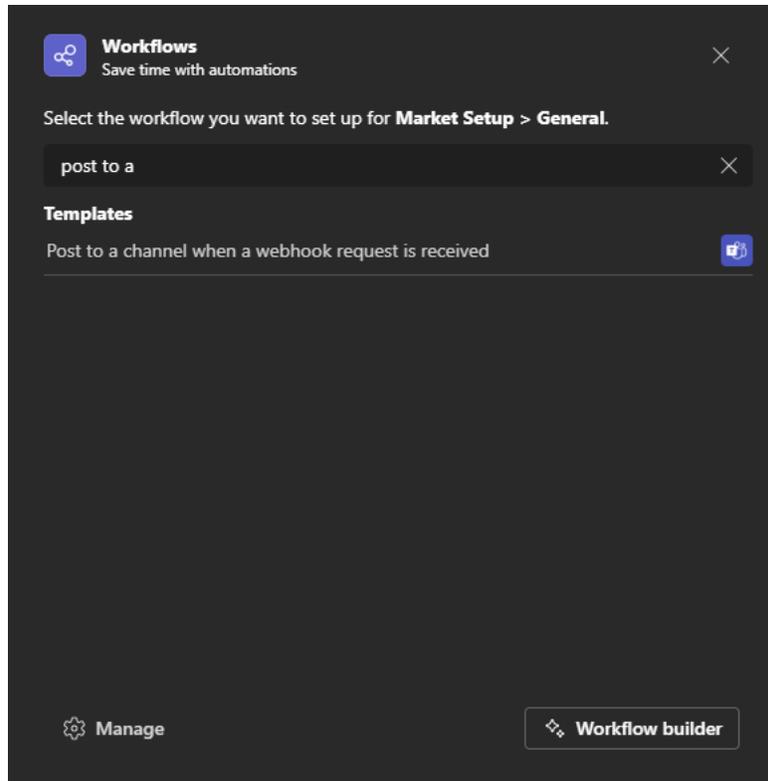
After a few moments, the Workflows app will be installed.

B. Configure a workflow within Microsoft Teams channel:

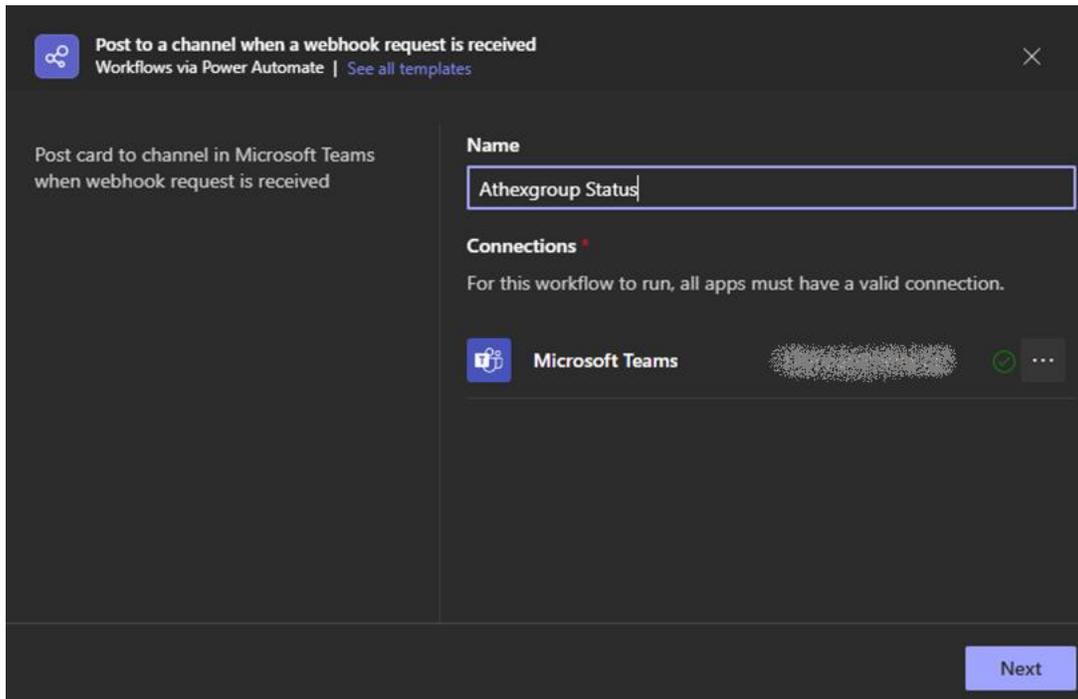
- Click the 3 dots on a channel and select “Workflows”



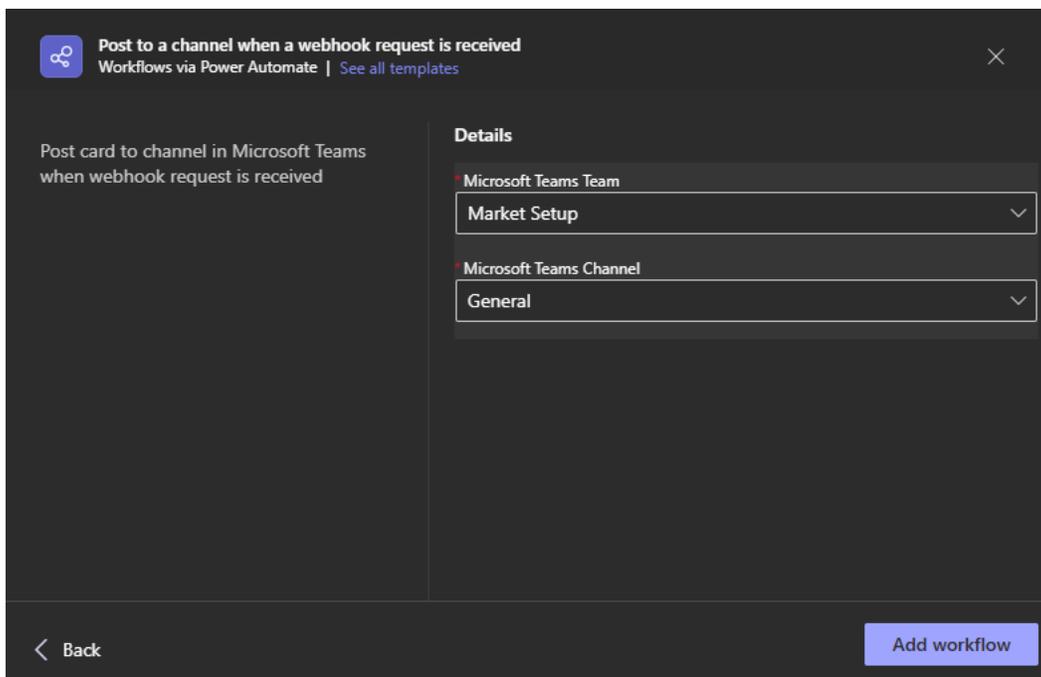
- At the search box find “**Post to a channel when a webhook request is received**” and select it.



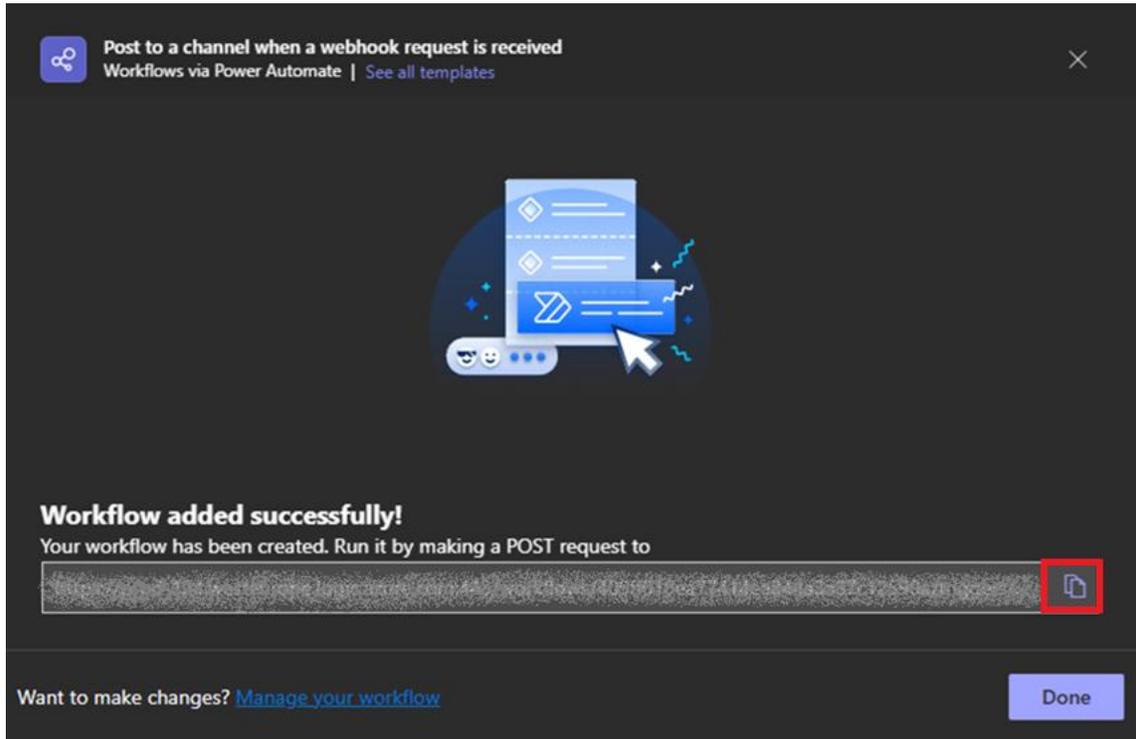
- Choose name for the workflow, e.g. “Athexgroup Status” and click **Next**



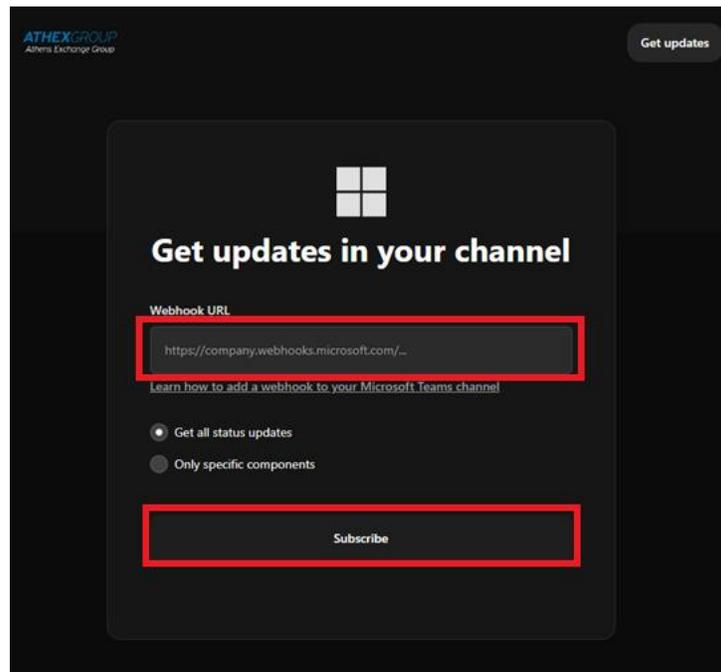
- Select the team and the channel where the webhook should post to.



- Copy the **Workflow** URL created

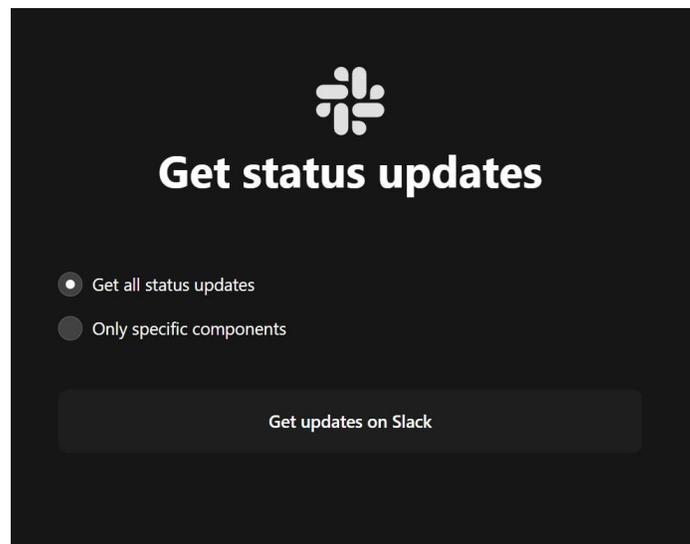


- Then paste the **Workflow URL** to the relative **STATUS** field. Choose if you want to receive *all status updates* or only *specific components* and then click *Subscribe*. (see following print screen)



4. Get information about ATHEXGroup status via Slack

Choose if you want to receive [all status updates](#) or [only specific components](#) and then click [Get updates](#) on Slack.




Get status updates

Get all status updates
 Only specific components

[Get updates on Slack](#)

Select the Slack workspace you created to receive status updates and click [submit](#).

To create a Slack workspace please refer at the following link:

<https://slack.com/help/articles/206845317-Create-a-Slack-workspace>



Instatus is requesting permission to access the
Your Workspace Slack workspace

Request to install Review permissions

Request to install

This app requires permissions that must be reviewed by an App Manager before you can install it.

Add a message for your App Managers

Help your App Managers understand more about your request.

Cancel Submit