

## PRESS RELEASE

### **Announcement about a malicious external action against the digital and electronic systems of Fourlis Group**

Fourlis Group, with a sense of responsibility towards its employees, partners, customers and shareholders, wishes to inform about an incident that occurred in its systems.

Specifically, on 27/11/2024, a technical problem occurred in the Group's digital and electronic systems, which was eventually determined to be due to a malicious external action. This problem affected the operation of the companies in all 4 countries of operation, i.e. Greece, Cyprus, Bulgaria and Romania. However, it is stressed that it does not affect suppliers or partners in Greece and abroad.

The relevant departments of the Group in cooperation with specialized external partners are in the process of controlling and addressing the incident, while it is noted that, all procedures provided for by the General Data Protection Regulation (GDPR) and in accordance with the instructions of the Data Protection Authorities have been followed.

It is clarified that no leakage of personal data has, so far, resulted from this malicious act.

The Group's stores remain open and serve consumers in the best possible way, given the increased traffic of the previous days due to Black Friday.

Management is committed to the Group's employees, partners, customers and shareholders for a swift response to the incident.

#### **More information**

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