

# Nine Months 2006 Results

15 November 2006





This presentation contains forward-looking statements, which include comments with respect to our objectives and strategies, and the results of our operations and our business, considering environment and risk conditions.

However, by their nature, these forward-looking statements involve numerous assumptions, uncertainties and opportunities, both general and specific. The risk exists that these statements may not be fulfilled. We caution readers of this presentation not to place undue reliance on these forward-looking statements as a number of factors could cause future Group results to differ materially from these targets.

Forward-looking statements may be influenced in particular by factors such as fluctuations in interest rates, exchange rates and stock indices, the effects of competition in the areas in which we operate, and changes in economic, political, regulatory and technological conditions. We caution that the foregoing list is not exhaustive.

When relying on forward-looking statements to make decisions, investors should carefully consider the aforementioned factors as well as other uncertainties and events.



# Results & Profitability Ratios

| (€ million)                                     | Q3 2006 | Q2 2006 | Q1 2006 | Q4 2005 | Q3 2005 | Q2 2005 | Q1 2005 | % change<br>JanSept.2006/2005 |
|---|---------|---------|---------|---------|---------|---------|---------|-------------------------------|
| Total Income                                    | 496.2   | 489.5   | 481.0   | 467.4   | 446.7   | 414.1   | 394.2   | 16.8%                         |
| Net Interest Income                             | 362.1   | 354.6   | 342.6   | 326.9   | 315.2   | 302.5   | 280.4   | 18.0%                         |
| Fee and Commission Income                       | 101.4   | 99.6    | 94.6    | 96.0    | 94.9    | 84.1    | 79.2    | 14.5%                         |
| Trading Income                                  | 9.8     | 5.5     | 25.0    | 12.0    | 13.6    | -10.3   | 14.9    | 121.3%                        |
| Other Income                                    | 22.9    | 29.9    | 18.8    | 32.4    | 23.1    | 37.9    | 19.7    | -11.4%                        |
| Total Expenses                                  | 221.9   | 229.7   | 217.0   | 211.3   | 207.6   | 207.0   | 197.6   | 9.2%                          |
| Staff Costs                                     | 120.2   | 122.2   | 119.5   | 108.8   | 112.1   | 113.2   | 112.1   | 7.3%                          |
| General Expenses                                | 86.0    | 92.0    | 81.4    | 87.5    | 79.5    | 77.8    | 70.1    | 14.1%                         |
| Depreciation and Amortization<br>Expenses       | 15.7    | 15.5    | 16.1    | 15.0    | 16.1    | 16.0    | 15.4    | -0.3%                         |
| Impairment Losses                               | 58.4    | 65.6    | 64.9    | 68.0    | 64.6    | 58.9    | 65.3    |                               |
| Net Profit After Tax                            | 168.1   | 155.9   | 151.1   | 143.2   | 138.7   | 122.4   | 101.6   | 31.0%                         |
| Net Profit Attributable to Shareholders         | 167.5   | 155.2   | 150.7   | 141.9   | 138.2   | 121.4   | 100.7   | 31.4%                         |
| Recurring Profits (*)                           | 206.1   | 188.7   | 174.2   | 170.4   | 161.1   | 147.1   | 116.4   | 34.0%                         |
| Net Interest Margin                             | 3.07%   | 3.09%   | 3.07%   | 3.06%   | 3.09%   | 3.23%   | 3.30%   |                               |
| Cost / Income                                   | 44.7%   | 46.9%   | 45.1%   | 45.2%   | 46.5%   | 50.0%   | 50.1%   |                               |
| Return on Equity After Tax and Minorities (ROE) | 31.2%   | 28.5%   | 26.7%   | 25.5%   | 25.1%   | 22.8%   | 19.8%   |                               |

(\*) Net Profit before tax excluding income from financial operations, impact from Delta Singular merger (€ 11.5 m in Q2 2005) and general provision reversals (€ 5.5 m in Q4 2005)



# Results by Business Unit

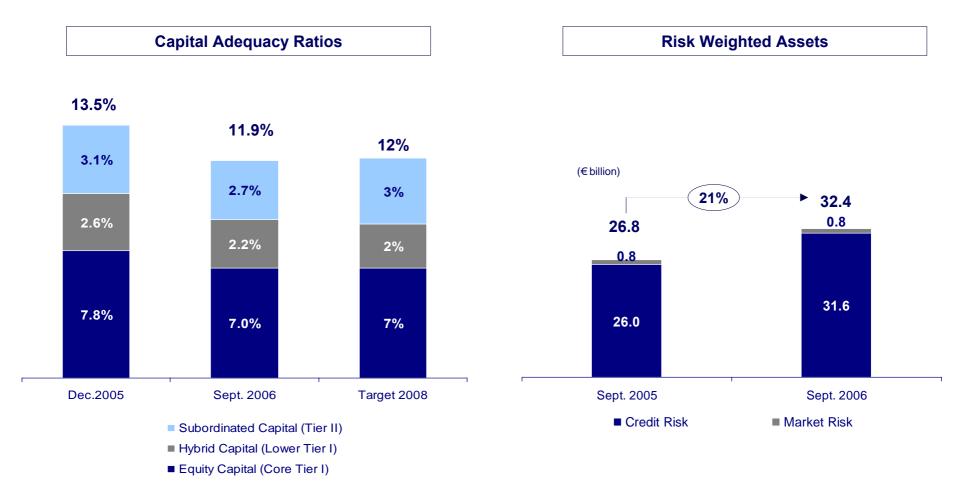
|                               | Return o<br>Regulator<br>(before | y Capital                 | Cost / I | ncome  | RWA Growth<br>(yoy) |
|-------------------------------|----------------------------------|---------------------------|----------|--------|---------------------|
|                               | JanS                             | Sept.                     | Jan.     | -Sept. |                     |
|                               | 2006                             | 2005                      | 2006     | 2005   | Sept. 2006          |
| Retail                        | 43%                              | 38%                       | 47%      | 53%    | 23%                 |
| Commercial & Corporate        | 22%                              | 19%                       | 27%      | 27%    | 6%                  |
| Southeastern Europe           | 26%                              | 30%                       | 62%      | 59%    | 22%                 |
| Investment Banking & Treasury | 23%                              | 18%                       | 39%      | 49%    | 52%                 |
| Asset Management              | 52%                              | 45%                       | 58%      | 61%    | -4%                 |
| TOTAL                         | <b>27%</b> <sup>(*)</sup>        | <b>22%</b> <sup>(*)</sup> | 46%      | 49%    | 17%                 |

(\*) including excess tier I regulatory capital of €505 m in 9M 2006 and €580 m in 9M 2005

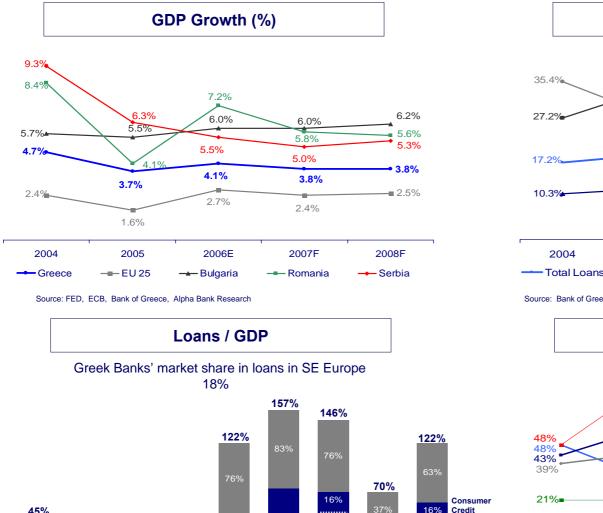




- Share buyback scheme (Mar. 2006 Mar. 2007 up to 3% of stock)
- Efficient use of non-equity capital







74%

Portugal

Households

54%

Spain

11%

22%

Greece

Business

16%

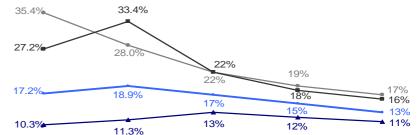
43%

Eurozone

Credit

Mortgages

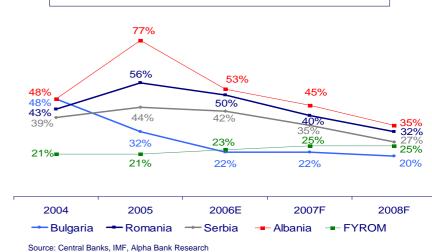
Loan Growth in Greece



| 2004        | 2005   | 2006E       | 2007F                         | 2008F    |
|-------------|--------|-------------|-------------------------------|----------|
| Total Loans | Consum | er Credit – | <ul> <li>Mortgages</li> </ul> | Business |

Loan Growth in the Balkans

Source: Bank of Greece, Alpha Bank Research



25%

10%

Romania

28%

9%

Serbia

46%

Cyprus

45%

16%

Bulgaria

18%

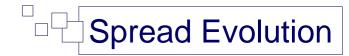
Albania

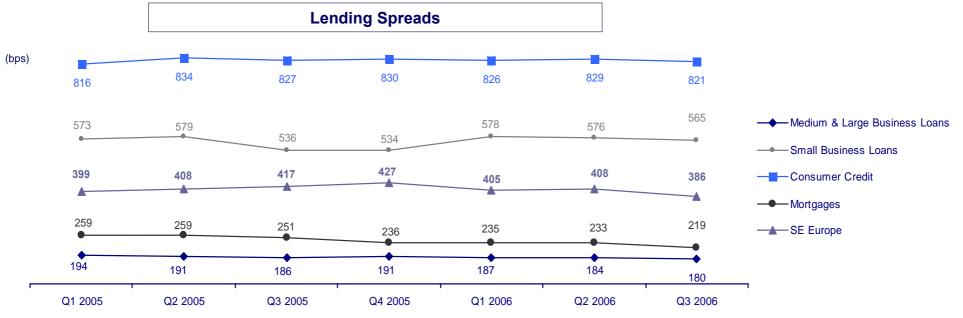
27%

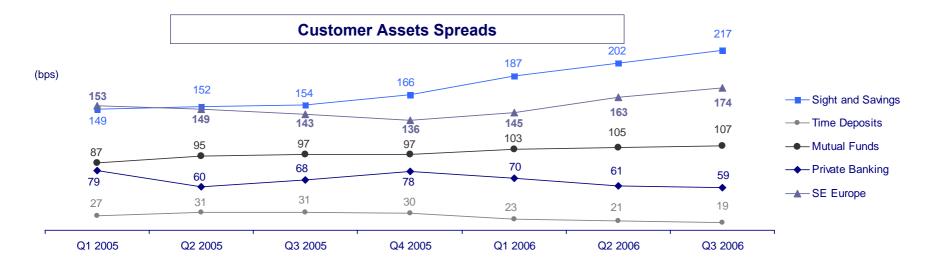
8%

**FYROM** 











- Product innovation anticipates customer needs
  - Alpha Protection
- Targets by branch and performance evaluation motivate sales force
- Sales agreements with developers
- Centralisation of credit approval and operations
- Average total LTV at 69%
- Average new mortgage size: € 100,000

|              | Out          | Outstandings and Growth (yoy)<br>- Greece - |            |             |
|--------------|--------------|---|------------|-------------|
| (Spreads bps | )* 270       | 236   | 219        | 25%         |
|              |              | 36.4%                                       | 27.6%      |             |
| (€ billion)  | 25.8%<br>4.9 | 6.8   | 7.9        | 8.5         |
| F            | Dec. 2004    | Dec. 2005                                   | Sept. 2006 | Target 2006 |

(\*) Quarter ending in month indicated



|                               | Mortgage Book |            |                    |     |  |
|-------------------------------|---------------|------------|--------------------|-----|--|
|                               | Composition   |            | Spreads (bps)      |     |  |
|                               | Outstanding   | <u>New</u> | <b>Outstanding</b> | New |  |
| Fixed $\geq$ 2 years          | 18%           | 39%        | 150                | 110 |  |
| Floating plus fixed < 2 years | 82%           | 61%        | 231                | 147 |  |

# <sup>D</sup> Mortgages: Rapid Growth



# Consumer Credit: Expansion with Risk at Bay





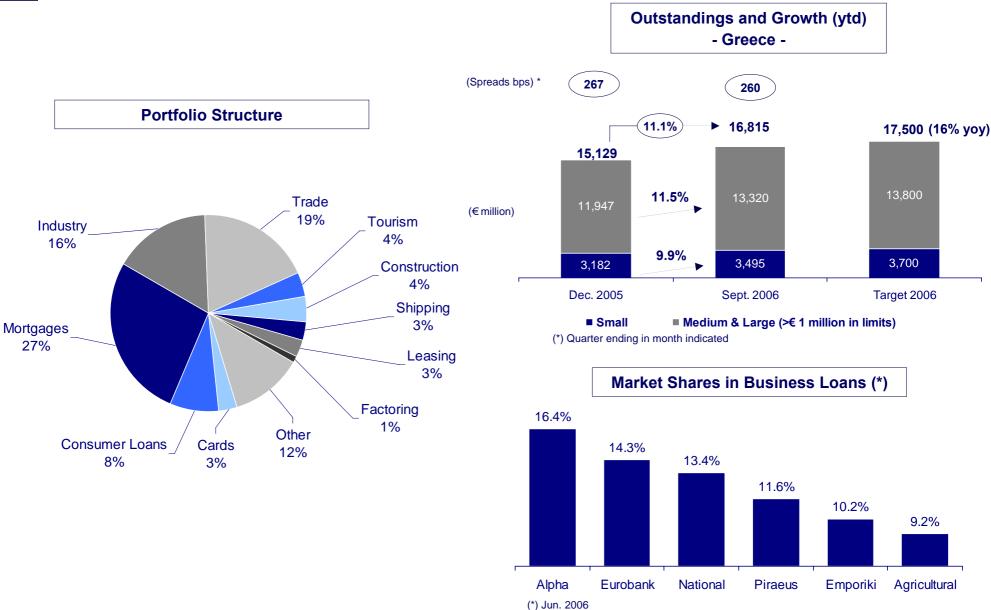
### 20% of consumer loan book through retailers

- 4 major household appliances retailers (Electronet, Magnet, Kotsovolos, Expert – over 350 outlets)
- Hyundai, Mazda, Jaguar, Ford, Volkswagen/Audi and Mercedes car dealerships

#### Market shares in credit cards

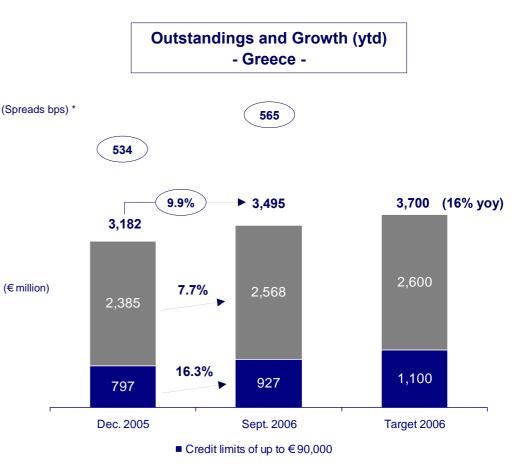
- 20% in issuing
- 25% in acquiring
- Continued successful advertising approach capitalising on the Bank's clean-cut corporate image
- Establishment of clear guidelines and targets by product enhances sales drive

# Business Lending: Strong & Prudent





- Product offer for professionals and small businesses with turnover of up to € 2.5 million and credit limits of up to € 1 million
- Small business lending administration unit set up to improve penetration, efficiency and service
- Centralised loan approval process using credit scoring techniques
- Specialised department to handle financing for pleasure boats
- Small business advisors in branches
- Growing use of alternative channels

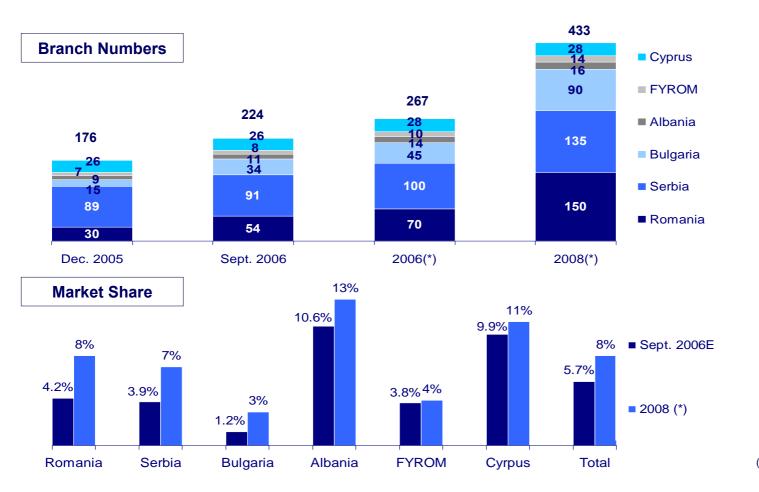


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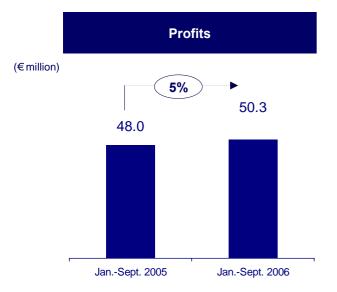
# SE Europe: 2008 Targets

- Lending growth 2006-2008 CAGR 31% vs market at 19%
- Market share gain 2006-2008 of 2.2 pp to 7.7%, ultimate target 10% by 2010
- Share of profits from SE Europe 20% in 2008 vs. 8% today
- Organic growth with a branch network of 433 units in 2008 from 224 today, to reach 720 by 2010









# SE Europe: Robust Volume & Profit Growth

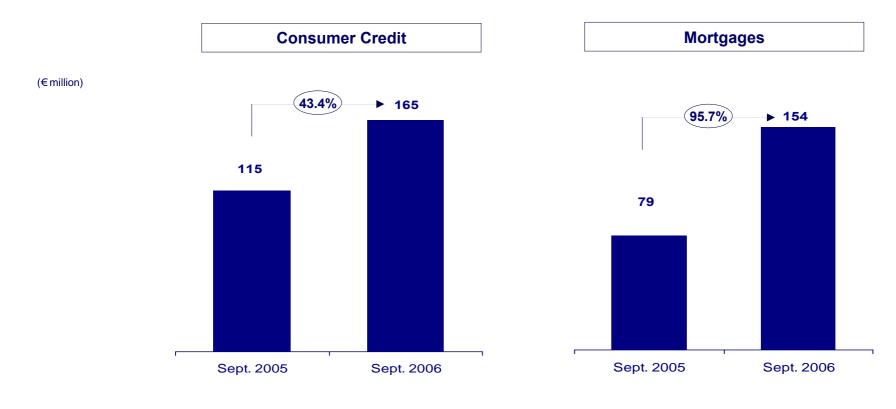


Alpha Bank share: 5.7% of total, 30% of loans by Greek banks

| s        |       | Loans |          |       | Deposits |          |
|----------|-------|-------|----------|-------|----------|----------|
|          | S     | ept.  |          | Se    | pt.      |          |
|          | 2005  | 2006  | % change | 2005  | 2006     | % change |
| Romania  | 650   | 1,045 | 60.7%    | 581   | 779      | 34.1%    |
| Serbia   | 263   | 303   | 15.1%    | 127   | 210      | 65.7%    |
| Bulgaria | 65    | 133   | 104.6%   | 57    | 128      | 126.5%   |
| Albania  | 106   | 146   | 37.7%    | 186   | 225      | 20.6%    |
| FYROM    | 26    | 48    | 81.6%    | 42    | 55       | 30.3%    |
| Cyprus   | 1,554 | 1,950 | 25.5%    | 1,665 | 1,950    | 17.1%    |
| TOTAL    | 2,664 | 3,624 | 36.0%    | 2,658 | 3,347    | 25.9%    |



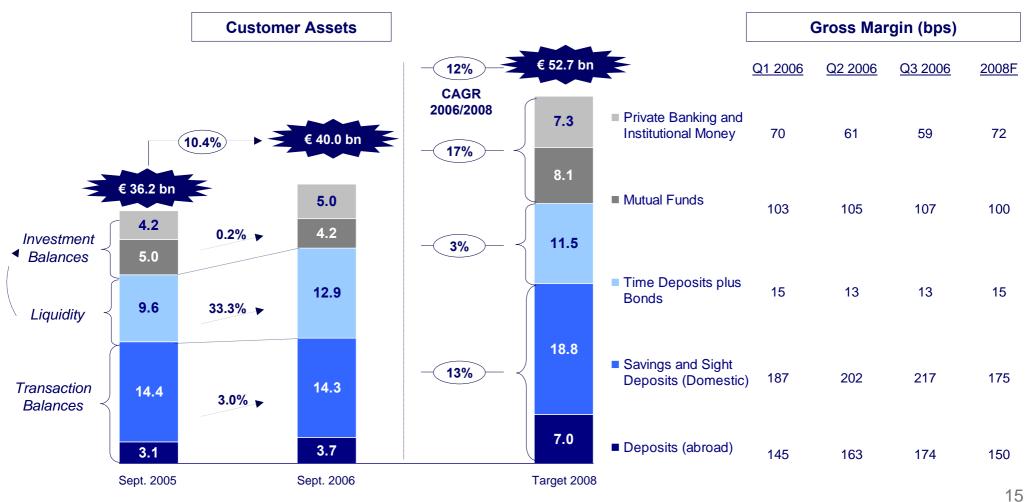
- Retail banking infrastructure build-up in Bulgaria, Albania and FYROM
- Pre-opening recruiting of high quality staff with relevant language skills trained into the retail culture of the Bank
- Launch of VISA credit cards in Bulgaria, Albania and FYROM and Mastercard in Romania
- Multifaceted process re-engineering in progress in Serbia





# From Deposits to Investments

- Stable funding base
- Successful placement of Alpha Bank bonds with retail
- Still high liquidity preference despite low returns
- Gradual shift to higher margin investment products
- Financial planning advisory services for mass affluent customers (> € 60,000)





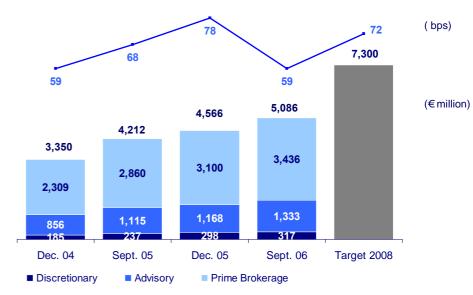
# Leading Position in Asset Gathering

### – Alpha Private Bank

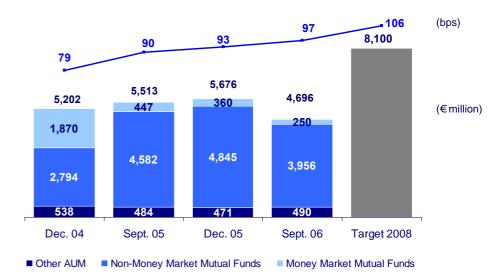
- €5.1 bn assets under management and prime brokerage
- Alpha Bank London and Alpha Bank Jersey

### — Asset Management

- €4.2 bn in 27 mutual funds with 17.6% market share
- Emphasis on Equity Mutual Funds with 20.8% market share
- Fund of Funds concept successfully marketed



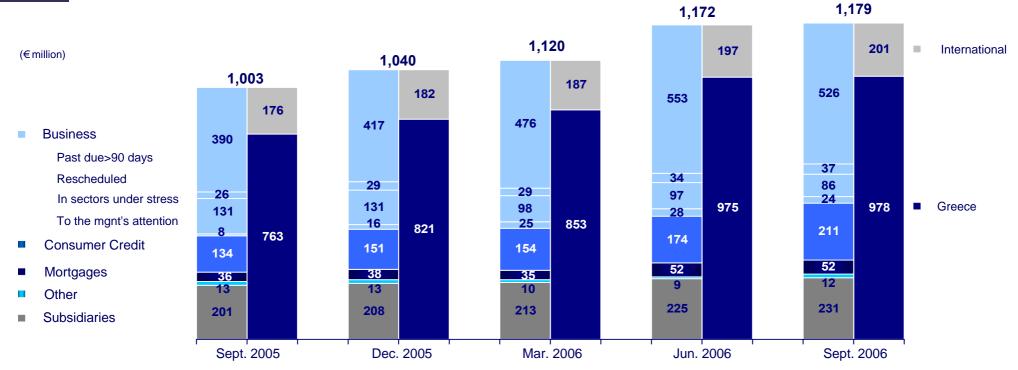
--- Gross Revenue Margin excluding prime brokerage (quarter ending in month indicated)

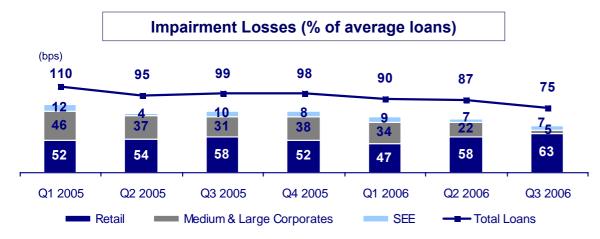


Alpha Bank Market Share Non-Money Market Mutual Funds



# Impairment: Adequately Covered

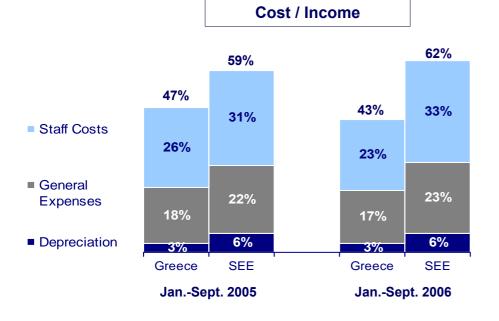


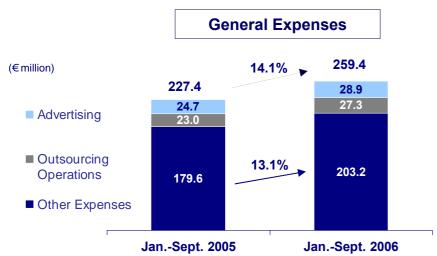


### Loss Given Default Rates

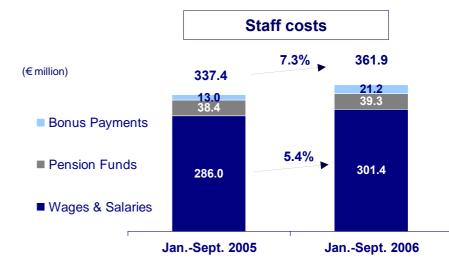
| Business loans:  | overdue > | 90 days: 34%, rescheduled: 20% | ,<br>D |
|------------------|-----------|--------------------------------|--------|
| Mortgages:       | overdue > | 90 days: 12.5%                 |        |
| Consumer credit: | overdue   | 90 – 180 days: 50%             |        |
|                  |           | 180 – 270 days: 70%            |        |
|                  |           | 270 – 360 days: 85%            |        |
|                  |           | > 360 days: 100%               | 7      |







|           | JanSept.<br>2006 | CAGR<br>2006-2008 |
|-----------|------------------|-------------------|
| Expenses  | 9.2%             | 7%                |
| Greece    | 7.3%             | 3%                |
| SE Europe | 20.7%            | 23%               |





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